

The Hydrant Regency LLC
104 Newburyport Turnpike, Rowley, MA 01969
978-948-2468; hydrantregency.com

Service Agreement

Leash Policy:

Pets must be controlled on a leash when entering or leaving the Hydrant Regency LLC property.

Aggressive Behavior:

To protect the health and well-being of your pet, other pets and our staff, The Hydrant Regency LLC reserves the right to refuse or cancel services if:

- * Your pet displays aggressive behavior,
- * Your pet has any history of aggressive behavior,
- * You are solely responsible for any expenses attributed to your pet's destructive or aggressive behavior including, but not limited to, the destruction of personal property or injuries to any person or animal.

_____ My pet has no history or destructive behavior

_____ My pet has had instances of aggressive or destructive behavior.

Right to Refuse Service:

The Hydrant Regency LLC reserves the right to refuse or suspend any and all services for any reason. The Hydrant Regency LLC will not provide services to any aggressive pet.

Transaction Policies and Payment Methods:

The Hydrant Regency LLC reserves the right to adjust fees for service without notice. Payment is due before or upon completion of any service. The Hydrant Regency LLC accepts cash, Visa, Mastercard, Discover, American Express and personal/business checks as tender for services rendered. All prepayments and deposits will be held on your account until services are rendered.

Return Check Policy:

Settlement for all returned checks must be made within ten (10) days of bank notice. Settlement for returned checks must be made in cash or by credit card. Returned checks will receive a \$25.00 return check fee. Client service will be suspended until settlement for a returned check has been fulfilled.

Service Agreement Comprehension and Approval:

This Service Agreement covers the relationship between you and The Hydrant Regency LLC each time you receive services from The Hydrant Regency LLC. You affirm the terms of this Service Agreement and the truthfulness and accuracy of all statements you have made regarding you and your pet(s) in this Service Agreement.

Due diligence and care having been exercised by The Hydrant Regency LLC, you release, indemnify and hold The Hydrant Regency LLC employees, associates and agents free

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and harmless from all manner of damages, claims, losses, liabilities, costs, expenses, causes of action or suits, in law or equity arising out of or related to any service provided by The Hydrant Regency LLC.

Services shall be performed by The Hydrant Regency LLC with your compliance to the terms of this Service Agreement.

**Your signature conveys you understand and agree to
all content and conditions specified within this Service Agreement.**

Pet Owner's Name: (print) _____

Pet Owner's Signature: _____ **Date:** _____